

# Hotel X

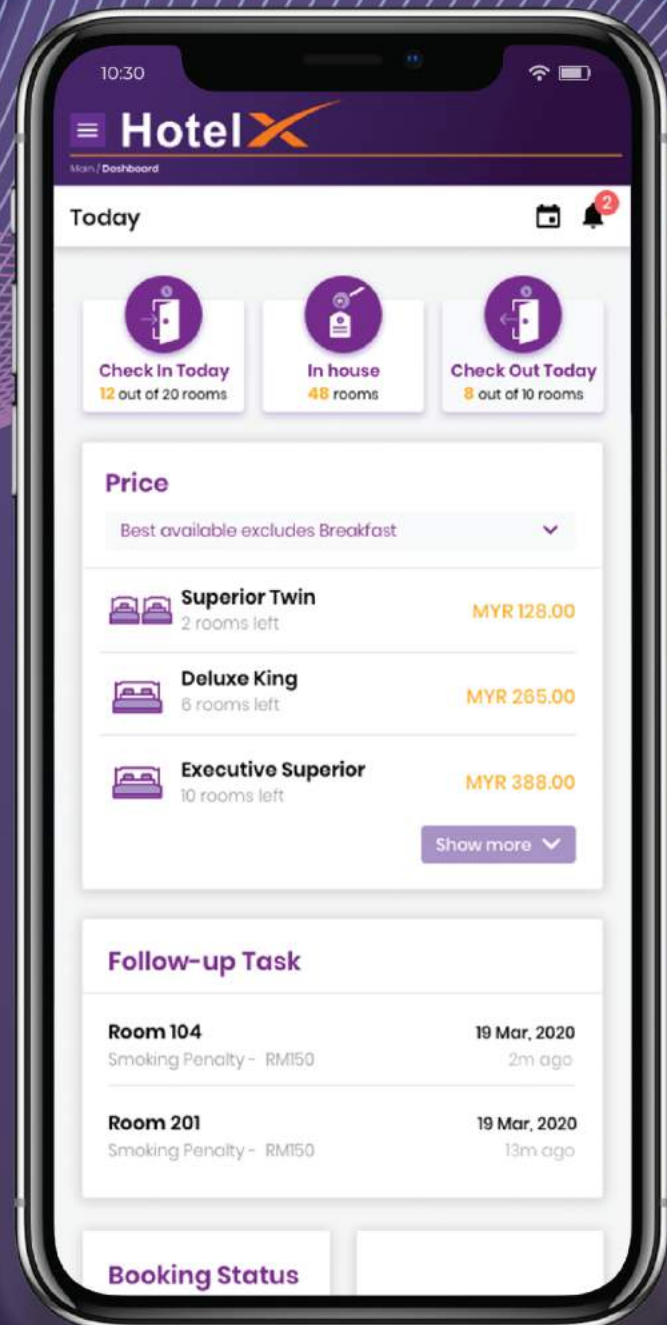
A Cloud Based, Mobile

# Hotel Management Solution

With a Collaborative Ecosystem

*“Positioning for now and the future”*

Explore The App



# HotelX

## Overview



HotelX is an intuitive and secure mobile application that allows you to manage your hotel's daily operations while on-the-go. With one tap, HotelX delivers both the **business and operational insights** you need as well as the **flexibility** to easily cater to the needs of your guests regardless of where you are. HotelX also offers a guest app with **self-service features** for immediate fulfilment leading to increased customer satisfaction.

HotelX has everything you will need to manage your hotel business while enabling **real-time personalized experiences** for your guests as well as instantaneous results for you – anytime and anywhere through your mobile device.



### HotelX Offers

- ✓ Front-Office Management
- ✓ Rate & Yield Management
- ✓ Inventory Management
- ✓ Reservation Management
- ✓ Visual Blueprint Booking System
- ✓ Digital Folio & Payments
- ✓ Service & Housekeeping
- ✓ Digital Reporting
- ✓ Channel Manager Integration
- ✓ Guest App - Self Service
- ✓ HotelX Alliance Programme
- ✓ Data Driven Business Insights

# HotelX

## Benefits



## Automate Operations

1. Reduce dependency on manpower and manual error risks by **automating your operations**.
2. Improve flow of information between front desk, back office, service staff and other departments for smoother operations management.
3. **Track your Key metrics** with live reporting and manage your operations centrally from your mobile device.
4. **Gain business insights** over guest information and preferences via self-service guest app.

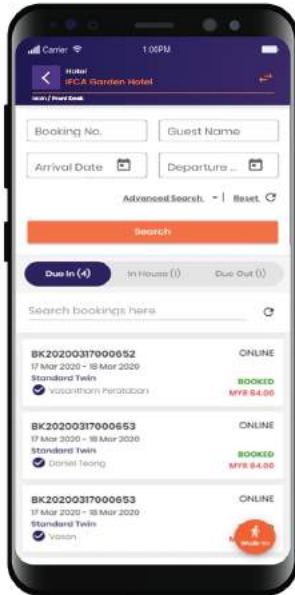
## Boost Occupancy

1. Increase market reach through seamless **Channel Manager Integration** with OTAs.
2. Instantly update your rates and inventory on all **OTAs in real-time**.
3. Reduce overbooking or double booking with our **unique booking system**.
4. Access our **HotelX Alliance partnership programme** and leverage guests within the programme to increase sales.



## Increase Profitability

1. Reduce cost of IT overheads by moving to a **cloud based system**.
2. Save on man hours by automating and enabling guest self-service functionality.
3. Reduce OTA fees by allowing **direct guest booking** via our guest app.
4. Minimise cash leakage and payment risks by moving to **digital payment systems**.



## Hotel Management System

### RUN YOUR HOTEL ON HOTELX MOBILE PMS

Accelerate your hotel operations on-the-go with the power of HotelX mobile hotel management solution. With this smart mobile PMS, you can fast track check-ins, check-outs, housekeeping and manage multiple POS through integration efficiently. Our HotelX management application helps to increase operational efficiency and empower your teams to focus on delivering an excellent customer service experience for your guests.

## Dynamic Key Metrics Reporting

### TRACK YOUR BUSINESS PERFORMANCE IN REAL TIME

Get access to actionable performance reports from the convenience of your smartphone. With HotelX mobile PMS, complex processes like modifying rates, changes to reservations and updating OTAs are simplified. Make informed decisions based on live progress updates and notify individual guests, corporates or travel agencies without any extra effort.





## HotelX Alliance Ecosystem

### ENJOY ADDITIONAL BENEFITS WITH OUR PARTNERSHIP PROGRAMME

With our partnership programme, guests can receive discounts, collect points with our loyalty programme and upgrade their stays for an enhanced experience. Guests will also have the option of sharing their preferences with you through the guest app to replicate a similar personalized service experience at other hotels within our alliance network. Leverage guests within the programme to grow your customer base, boost occupancy and increase sales with our alliance ecosystem.

## Guest Application

### ENABLE SELF-SERVICE OPTIONS AND IMPROVE EFFICIENCY

Our HotelX Guest App offers your patrons the convenience of instant check-in and check-out to avoid queueing or any possible delays. The guest app also allow your guests to build and manage their profiles, request for additional services, confirm folios and settle payments through the app. This not only allows you to highlight and sell add-on services through the app, it also saves customer preferences for future visits to ensure an excellent, personalised service experience each time and boost customer loyalty to your hotel.



WE HAVE WORKED WITH **200+ HOTELS**  
MANAGING OVER **30K ROOMS**  
AND HAVE A LARGE USERBASE OF OVER **2K USERS.**

## Why **CHOOSE** Us?

- ✔ Mobile Solution
- ✔ Cloud Based System
- ✔ Unique Features & User Interface
- ✔ Comprehensive After Sale Support Training
- ✔ Complimentary Guest Application
- ✔ HotelX Alliance Ecosystem



Get a **FREE DEMO** Now



OR

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